
Undergraduate Certificate in Pharmacy Informatics and AI

Pharmacy Information Systems

Pharmacy Information Systems:

Pharmacy Information Systems (PIS) are computer systems used in pharmacies to manage and facilitate the delivery of pharmaceutical services. These systems help pharmacy staff streamline various processes, such as prescription filling, inventory management, patient data management, and billing. PIS play a crucial role in enhancing patient safety, increasing efficiency, improving accuracy, and ensuring compliance with regulations.

Automated Dispensing System:

An Automated Dispensing System is a type of technology used in pharmacies to automate the process of dispensing medications. These systems store and dispense medications based on prescriptions entered into the system. Automated Dispensing Systems help reduce medication errors, improve inventory management, and increase efficiency in the pharmacy.

Barcode Medication Administration:

Barcode Medication Administration (BCMA) is a technology used in healthcare settings, including pharmacies, to verify the administration of medications to patients. Each medication is labeled with a unique barcode, which is scanned before administration to ensure the correct medication is given to the right patient at the right time. BCMA helps reduce medication errors and improve patient safety.

Clinical Decision Support System:

A Clinical Decision Support System (CDSS) is a software tool used in pharmacies to assist healthcare providers in making clinical decisions. CDSS analyzes patient data, medication information, and best practices to provide recommendations for safe and effective patient care. These systems help reduce medication errors, improve patient outcomes, and enhance the quality of care.

Electronic Health Record (EHR):

An Electronic Health Record (EHR) is a digital version of a patient's paper chart that contains their medical history, diagnoses, medications, treatment plans, immunization dates, allergies, radiology images, and laboratory test results. EHRs are used by healthcare providers, including pharmacists, to store and access patient information securely. EHRs help improve coordination of care, enhance patient safety, and facilitate communication among healthcare providers.

Health Information Exchange (HIE):

Health Information Exchange (HIE) is the electronic sharing of patient health information between different healthcare organizations, such as pharmacies, hospitals, clinics, and laboratories. HIE allows healthcare providers to access and share patient information securely to improve care coordination, reduce duplication

of tests, and enhance patient outcomes. HIE helps pharmacists make informed decisions about medication management and patient care.

Inventory Management System:

An Inventory Management System is a software tool used in pharmacies to track and manage the supply of medications and other products. These systems help pharmacy staff monitor inventory levels, order medications, reduce waste, and prevent stockouts. Inventory Management Systems play a crucial role in maintaining adequate stock levels, optimizing inventory turnover, and minimizing costs.

Medication Therapy Management (MTM):

Medication Therapy Management (MTM) is a comprehensive approach to patient care that involves pharmacists working with patients, caregivers, and healthcare providers to optimize medication use and improve patient outcomes. MTM services include medication reviews, medication counseling, adherence monitoring, and medication therapy optimization. Pharmacists play a key role in providing MTM services to ensure safe and effective medication management.

Order Entry System:

An Order Entry System is a component of Pharmacy Information Systems that allows healthcare providers to enter medication orders electronically. These systems help reduce medication errors, improve order accuracy, and enhance communication among healthcare providers. Order Entry Systems streamline the medication ordering process, facilitate order verification, and ensure timely administration of medications.

Pharmacy Management System:

A Pharmacy Management System is a software tool used in pharmacies to automate various tasks, such as prescription processing, inventory management, billing, and reporting. These systems help pharmacy staff streamline operations, improve efficiency, and enhance patient care. Pharmacy Management Systems play a crucial role in optimizing pharmacy workflow, reducing errors, and ensuring regulatory compliance.

Point-of-Sale System:

A Point-of-Sale System is a technology used in pharmacies to process transactions, such as prescription sales, over-the-counter sales, and insurance claims. These systems help pharmacy staff manage payments, track sales, and generate reports. Point-of-Sale Systems streamline the checkout process, improve accuracy in billing, and enhance customer service.

Telepharmacy:

Telepharmacy is a practice in which pharmacists provide pharmaceutical care remotely using telecommunications technology. Telepharmacy services include medication counseling, medication therapy management, prescription verification, and medication dispensing. Telepharmacy helps expand access to pharmacy services in underserved areas, improve patient outcomes, and enhance medication adherence.

Workflow Management System:

A Workflow Management System is a software tool used in pharmacies to automate and streamline

workflow processes. These systems help pharmacy staff allocate tasks, track progress, and prioritize activities. Workflow Management Systems optimize operational efficiency, reduce bottlenecks, and improve communication among pharmacy team members.