
Global Certificate in Aviation English

Airport Operations and Security

Airport Operations and Security Glossary

1. Air Traffic Control (ATC)

- Related Terms: Aviation, Communication, Safety
- Explanation: Air Traffic Control (ATC) is a service provided by ground-based controllers who direct aircraft on the ground and through controlled airspace. ATC plays a crucial role in ensuring the safety of aircraft by providing clearances, instructions, and traffic separation.

2. Aircraft Marshalling

- Related Terms: Ground Operations, Visual Signals, Ramp
- Explanation: Aircraft marshalling is the visual signaling of aircraft movements on the ground by trained personnel using standardized hand signals. This process helps pilots navigate in areas where radio communication may be limited.

3. Baggage Handling

- Related Terms: Baggage, Conveyor Belts, Sorting
- Explanation: Baggage handling involves the process of transporting passengers' luggage from check-in counters to aircraft holds and vice versa. It includes sorting, screening, and loading baggage onto the correct flights.

4. Boarding Gate

- Related Terms: Departure, Check-in, Boarding Pass
- Explanation: The boarding gate is the designated area at an airport where passengers wait to board their flights. It is where passengers present their boarding passes and go through security checks before boarding the aircraft.

5. Cabin Crew

- Related Terms: Flight Attendants, In-Flight Service, Safety Procedures
- Explanation: Cabin crew members are trained airline employees responsible for ensuring the safety and comfort of passengers during flights. They also provide in-flight services such as serving meals and drinks.

6. Customs and Immigration

- Related Terms: Border Control, Passport Control, Duty-Free
- Explanation: Customs and Immigration refer to the government agencies responsible for regulating the movement of people and goods across international borders. Travelers must go through customs and immigration procedures upon arrival in a foreign country.

7. De-icing

- Related Terms: Anti-icing, Winter Operations, Aircraft Maintenance
- Explanation: De-icing is the process of removing frost, ice, or snow from an aircraft's surfaces to ensure safe takeoff and flight. This is typically done using specialized de-icing fluids or heated equipment.

8. Emergency Evacuation

- Related Terms: Evacuation Procedures, Emergency Exit, Safety Equipment
- Explanation: An emergency evacuation is the rapid and orderly disembarkation of passengers and crew from an aircraft in response to a safety threat such as fire, smoke, or structural damage. This process is crucial for ensuring the safety of everyone on board.

9. Flight Operations

- Related Terms: Flight Planning, Dispatch, Crew Scheduling
- Explanation: Flight operations encompass all activities related to planning, scheduling, and executing airline flights. This includes route planning, fuel management, crew assignments, and weather monitoring.

10. Ground Handling

- Related Terms: Ramp Services, Baggage Handling, Aircraft Servicing
- Explanation: Ground handling services involve all activities required to support an aircraft on the ground, including loading and unloading baggage, refueling, catering, and maintenance. Ground handlers ensure that aircraft operations run smoothly on the ground.

11. Hold Room

- Related Terms: Boarding Gate, Waiting Area, Passenger Lounge
- Explanation: The hold room is a designated area at an airport where passengers wait before boarding their flights. It is equipped with seating, restrooms, and sometimes food and beverage services.

12. Instrument Landing System (ILS)

- Related Terms: Navigation, Precision Approach, Runway
- Explanation: The Instrument Landing System (ILS) is a ground-based navigation aid that provides precision guidance to aircraft approaching and landing on a runway. It helps pilots navigate in low visibility conditions.

13. Jet Bridge

- Related Terms: Boarding, Passenger Bridge, Gate
- Explanation: A jet bridge, also known as a jetway or aerobridge, is a movable bridge that connects an airport terminal gate to an aircraft, allowing passengers to board and disembark without having to use stairs or ramps.

14. K9 Unit

- Related Terms: Canine, Security Screening, Detection
- Explanation: A K9 unit is a team of specially trained dogs and handlers used for security purposes at

airports. These dogs are trained to detect explosives, drugs, and other prohibited items.

15. Lost and Found

- Related Terms: Lost Property, Claim, Reclaim
- Explanation: The lost and found department at an airport is responsible for collecting, storing, and returning items that passengers have lost or left behind. Passengers can inquire about lost items at the lost and found office.

16. Maintenance Hangar

- Related Terms: Aircraft Maintenance, Hangar, Repair
- Explanation: A maintenance hangar is a large facility where aircraft undergo routine maintenance, repairs, and inspections. It is equipped with tools, equipment, and skilled technicians to ensure aircraft airworthiness.

17. NOTAM (Notice to Airmen)

- Related Terms: Flight Planning, Airspace Restrictions, Pilot Information
- Explanation: A NOTAM is a notice issued by aviation authorities to inform pilots and other personnel of important information regarding the operation of an airport or airspace. This can include runway closures, security alerts, or changes in navigation aids.

18. Overwing Exit

- Related Terms: Emergency Exit, Evacuation, Safety Procedures
- Explanation: An overwing exit is a type of emergency exit located on the wing of an aircraft. In the event of an emergency evacuation, passengers seated near the overwing exit may be responsible for opening the exit and assisting others to safety.

19. Passenger Screening

- Related Terms: Security Check, X-ray, Body Scanner
- Explanation: Passenger screening refers to the process of inspecting passengers and their belongings for prohibited items before they board an aircraft. This can include metal detectors, x-ray machines, and physical pat-downs.

20. Quiet Room

- Related Terms: Meditation, Prayer, Relaxation
- Explanation: A quiet room is a designated space at an airport where passengers can find peace and quiet away from the hustle and bustle of the terminal. It is often used for meditation, prayer, or relaxation.

21. Runway Incursion

- Related Terms: Ground Operations, Air Traffic Control, Safety
- Explanation: A runway incursion occurs when an aircraft, vehicle, or person enters a runway without authorization, posing a safety risk to aircraft taking off or landing. Air traffic control and ground personnel work together to prevent runway incursions.

22. Security Breach

- Related Terms: Unauthorized Access, Intrusion, Threat
- Explanation: A security breach is an incident in which someone gains unauthorized access to a restricted area of an airport or aircraft. Security breaches can compromise the safety and security of passengers and airport operations.

23. Terminal Building

- Related Terms: Concourse, Gates, Check-in
- Explanation: The terminal building is the main facility at an airport where passengers check in, go through security screening, and board their flights. It houses ticket counters, baggage claim, shops, and restaurants.

24. Unaccompanied Minor (UMNR)

- Related Terms: Children Traveling Alone, Escort, Supervision
- Explanation: An unaccompanied minor is a child traveling alone without a parent or guardian. Airlines have specific procedures in place to ensure the safety and well-being of unaccompanied minors during their journey.

25. VIP Lounge

- Related Terms: Premium Passengers, Lounge Access, Amenities
- Explanation: A VIP lounge, also known as a business class lounge or first class lounge, is a luxury facility at an airport reserved for premium passengers. It offers amenities such as comfortable seating, food and beverage service, and business facilities.

26. Weather Delay

- Related Terms: Flight Disruption, Thunderstorm, Snow
- Explanation: A weather delay occurs when adverse weather conditions, such as thunderstorms, snow, or fog, prevent aircraft from taking off or landing on schedule. Airlines may delay or cancel flights to ensure the safety of passengers and crew.

27. X-ray Screening

- Related Terms: Security Check, Baggage Inspection, Metal Detector
- Explanation: X-ray screening is a security procedure used to inspect carry-on luggage and personal items for prohibited items. Baggage is passed through an x-ray machine to detect any potential threats, such as weapons or explosives.

28. Yellow Fever Vaccination

- Related Terms: Health Certificate, Travel Requirement, Immunization
- Explanation: Yellow fever vaccination is a mandatory immunization for travelers visiting certain countries where yellow fever is endemic. Travelers must provide proof of vaccination in the form of a yellow fever certificate to enter these countries.

29. Zoning Regulations

- Related Terms: Land Use, Building Codes, Urban Planning
- Explanation: Zoning regulations are laws that dictate how land can be used and developed in a specific area. Airports must comply with zoning regulations to ensure that their operations do not interfere with surrounding land uses.

This glossary provides a comprehensive overview of key terms related to airport operations and security in the context of the Global Certificate in Aviation English course. Understanding these terms is essential for aviation professionals to effectively communicate and navigate the complex world of airport operations.